



24/7 Medical Support

Wherever You Are. Whenever You Need It.

Why Choose Us

PRAXES provides 24/7 emergency medical support to clients in some of the planet's most remote and challenging locations.

From the North Pole to the South Pole, across oceans and continents, PRAXES connects you to experienced Canadian Emergency Physicians within minutes. We improve the medical care at your remote work sites to lower healthcare costs, minimize safety risks, and maximize employee productivity.

"My biggest concern with being Captain and going to sea is that I have very little health training. So, having PRAXES' backup and expertise takes a lot of pressure off my shoulders if anyone is sick or there is a potentially life-threatening or dangerous situation. I find that the doctors and everyone involved understand the environment we're working in and the difficulties of being remote.

Andreas Snarby,
Captain
MV Osprey



Our Services

24/7 Telemedicine

In remote locations, early awareness and intervention are key to providing treatment that can help keep someone on-site.

- ✓ Unlimited calls
- ✓ Average response time of under 2 minutes
- ✓ French & English
- ✓ Canadian Licensed Emergency Specialist Doctors

PRAXES Connect

A telemedicine-integrated Electronic Medical Record (EMR) system designed for remote healthcare.

- ✓ Secure Messaging
- ✓ Streamlined Medical Kit Management
- ✓ Designed for Low Connectivity
- ✓ Compliant to PIPEDA, PHIA, GDPR, and other industry best practices

Medical Kits

PRAXES helps you stock and track inventory for all your medical kits, ensuring you are prepared—wherever you are.

- ✓ Trusted Medical Suppliers
- ✓ Customized, Industry-Specific Medical Kits
- ✓ IMO-Compliant Medical Kits
- ✓ Basic Life Support (BLS) and Advanced Life Support (ALS)



24/7 Global Telemedicine Support

In remote locations, early awareness and intervention are key to providing treatment that can help keep someone on-site. We encourage our clients to “call early and call often” for medical injuries or illnesses.

Through our network of experienced Canadian emergency physicians, PRAXES provides instant medical advice, treatment options, and reassurance via phone and secure messaging.

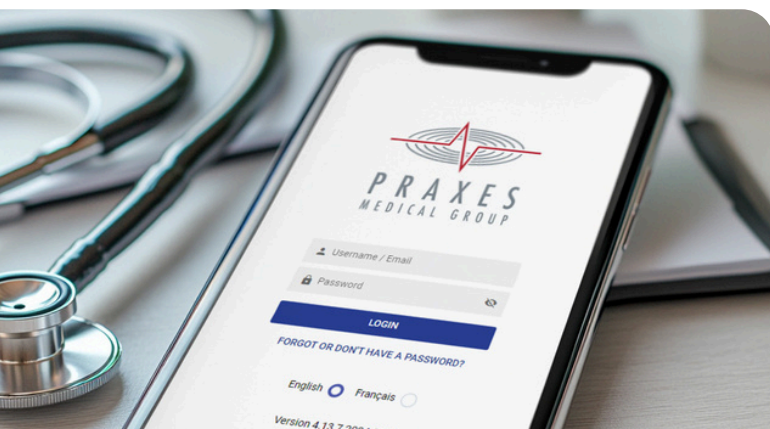
We pride ourselves on our average response time of less than 2 minutes, supported by the comprehensive software we’ve developed for our clients.

Our Emergency Doctors

PRAXES doctors are Canadian-based specialists in emergency medicine, carefully selected and trained to deliver expert medical advice.

Our doctors use a comprehensive approach, supported by research, training, and best practices, to offer clear, actionable advice to onsite personnel.

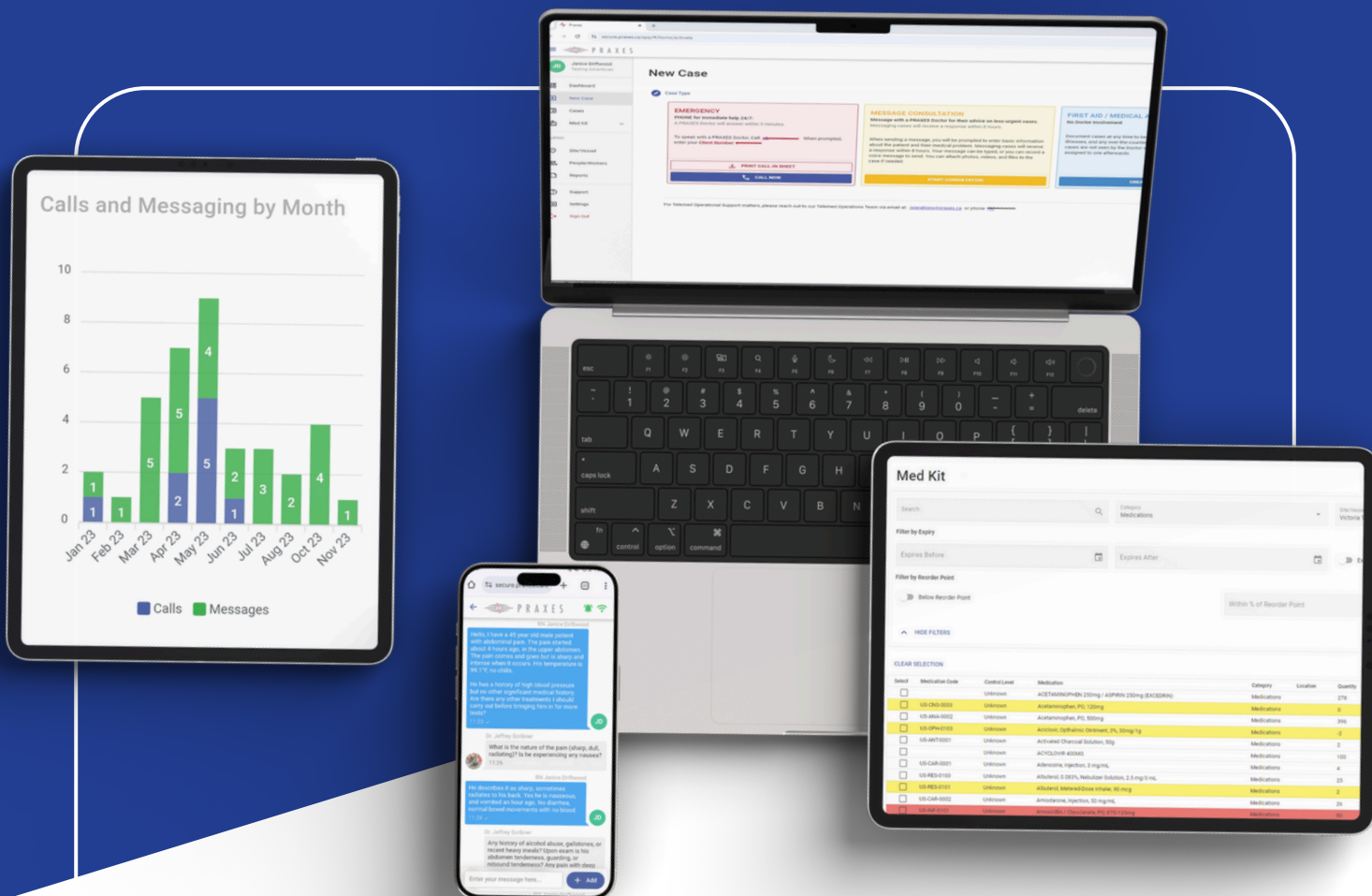
When time is of the essence, our doctors excel at making critical decisions swiftly and effectively, even with limited information.



“I reviewed a case call between one of our Doctors and a PRAXES Doctor, and was very impressed at the communications. They were clear and concise, took our Doctors concerns about her skillset into consideration, and supported her with her decision-making process.”

Liz Baugh, Lead Medical
Consultant
Red Square Medical





PRAXES Connect: Healthcare at Your Fingertips

Access Consultation Details Anytime

Listen to recordings of your calls, follow the doctor's detailed charting notes, and see clear instructions on any prescribed medications.

Secure Messaging

Send secure messages, photos, ECGs, and other vital documents and get follow-up answers right within your case page, hassle-free.

Streamlined Medical Kit Management

List medications that are low in stock or have upcoming expiry dates, making it effortless to know what needs to be re-ordered.

Designed for Low Connectivity

Designed to work despite an unstable internet connection, perfect for low-connectivity areas where your internet service can be unreliable.

Insightful Reporting Made Easy

Data is presented through intuitive charts, offering clear insights into trends in medical issues and case activity over time.

Real-Time Case Creation

Create and manage your own medical cases and see patient history.



Medical Kits & Pharmaceuticals

PRAXES provides custom medical kits based on industry and scientifically evidenced best practices to ensure that most medical issues can be treated onsite without the crew having to leave the location.

Through our trusted pharmacy partners, we supply International Maritime Organization (IMO) medical kits, including those from the World Health Organization (WHO) and Maritime Coast Guard Authority (MCA), based on vessel classification and the number of crew on board.

Medicine Chest Inspection & Certification

PRAXES offers Ship's Medicine Chest Audits to meet International Maritime Organization (IMO) regulations, including the World Health Organization (WHO). Once the onboard review is completed and deficiencies corrected, a certificate of compliance will be issued. With auditors based in Canada, the United Kingdom, and the Mediterranean, we can deploy globally.

Annual audits not only help manage inventory but also provide valuable opportunities to connect with personnel, offer additional training, and debrief on medical issues.



"The professionalism with the Medical Kit Management is the best I have ever seen. The initiatives taken by PRAXES to reach out and come on-site when annual audits are due is great because we are not equipped to do those things, so I found that extremely important."

Jeff Simms, CEO
MV Osprey



Our Telemedicine Service Plans

Our services are offered in cost-effective, flexible packages tailored to meet the needs of small teams or large industrial operations. Each tier builds upon our core commitment to reliable remote healthcare, offering scalable solutions that grow with your needs. Choose the plan that best fits your remote operations—on land or at sea.

Core

Start delivering immediate medical support to your remote teams with our essential telemedicine platform.

Service Features:

- ✓ Unlimited calls
- ✓ Average response time of under 2 minutes
- ✓ Services in French & English
- ✓ Incident Notification Reports
- ✓ Annual Telemedicine Activity Report

Premium

Enhanced capabilities and priority support for organizations requiring a full suite of remote medical services.

Service Features:

- ✓ Unlimited calls
- ✓ Average response time of under 2 minutes
- ✓ Services in French & English
- ✓ Incident Notification Reports

PRAXES Connect Features:

- ✓ Secure Messaging
- ✓ Electronic Medical Case Records
- ✓ Medication Management
- ✓ Monthly Telemedicine Activity Reports

and more!

Elite

Advanced reporting tools and seamless integration across your organization.

Service Features:

- ✓ Unlimited calls
- ✓ Average response time of under 2 minutes
- ✓ Services in French & English
- ✓ Incident Notification Reports

PRAXES Connect Features:

- ✓ Secure Messaging
- ✓ Electronic Medical Case Records
- ✓ Medication Management
- ✓ Monthly Telemedicine Activity Reports
- ✓ Listen to Call Recordings
- ✓ Medical Director Services
- ✓ Advanced Reporting Tools

and more!

